

Mental Status

- Life is full of possibilities
- Very open minded to new ideas
- Plenty of time, but too hard to focus on learning anything seriously

Ugh, what is going on?...

Somewhat overwhelmed by the new environment

Peers about keep bringing up the career planning topic, but I am baffled by course work. Still confused and concerned about the projected self

New information more emergent (idea which messes up the plan/decision I just made three years ago.

Being an international student
Why there are so many visa constraints

Concern & Needs

- Who else will be my classmates
- Is there anything I need to do to prepare myself
- Select courses

- Complete two AI courses
- Confirm two major courses out of three selected

- Obtain information from people in various fields
- Learn from other's experience: curious about how they did it / if the unknown
- Discuss with peers and guests

- Likelihood of finding an internship for spring semester
- How to prepare for potential internship

Delight Points

- Knowledge-opening information by watching introductory level online courses/reading
- Know more about the program
- Full of hope of diverse future possibilities, due to the interdisciplinary nature

- Heard honest and authentic experience and opinion from alumni
- Aware of new knowledge territories that are very relevant to current interest
- A concrete understanding of how to network and why it is important

- Have the flexibility of doing it for credit and noncredit
- A lot of information on the intershippage

A Full-Time International student
1st semester at DMU
A career switch with background in Linguistics
Excited and Anxious

Top concerns:
Gain clarity of the career direction
Really check on how to get a job in US after graduation
Fit into this new learning environment, especially the community ASAP



Received the NYU offer

Connected with academic Advisor

Attend the alumni panel event

Meet advisor for course selection for spring

Meet advisor for internship

Apr

Aug

Sep

Oct

Nov

Current Channel



Pain Points

- Unsure how to bridge skill/experience gaps
- What factors should be considered in course selection
- Limit access to "insiders" to obtain information, or other students, especially local students and faculty
- Looking at the incoming student handbook not clear about the expectation and connection of those courses/resources

N/A

- Course description doesn't provide enough information to form a clear expectation on how it can contribute to certain career goals
- Not sure how to balance all the factors related to course selection (After user heard a successful example, her principle of selecting courses changed.)

- Can only consider limited on-campus internship opportunities during the first spring semester
- Hasn't had time update resume yet
- Mixed on internship deadline, because of emergent personal interest change
- No quantitative benchmark of what needs to be done to achieve certain goals
- Advisor doesn't know much about special visa restrictions for international students
- Limited previous internship blogs for reference; also the quality of the blog varies dramatically

Actions



Recommendation

- Related Introduction video (from other MOOC) about cool things of Ed Tech
- Interview of faculty and featured students
- Landscape overview of the jobs in this field, with high level outline of the skill requirements, with suggested tech courses on Lynda

- Course review Section:
- Pull forward the timing to look into future courses
- Understand how a course related to applied in real life
- Know how her current decision will affect her future choice to face in the second semester.

- Events Sharing Section:
- Collaboratively create an event summary and follow-up action suggestions/reflections

- Course review Section:
- Pull forward the timing to look into future courses
- Understand how a course related to applied in real life
- Know how her current decision will affect her future choice to face in the second semester.

- Internship/job Opening opportunity Section: A collaboratively build calendar/database, with job/internship openings with deadlines
- Have Q&A information session/Q&A available around the time
- Share internship experience by quick audio/records of challenges/tasks on the job and lesson learned